

Privacy Policy Robyn Williams Coaching

Effective Date: 01 June 2023

This Privacy Policy describes how Robyn Williams Coaching ("we," "us," or "our") collects, uses, and protects the personal information of individuals who visit our website or use our services. We are committed to maintaining the privacy and confidentiality of your personal information and ensuring its security. By accessing or using our website or services, you agree to the terms of this Privacy Policy.

Information We Collect:

1.1 Personal Information:

We may collect personal information such as your name, email address, postal address, phone number, and other similar information when you voluntarily provide it to us. This information is collected when you interact with our website, subscribe to our newsletter, fill out forms, or communicate with us.

1.2 Usage Data:

We may collect information about your usage of our website and services, including your IP address, browser type, operating system, referring website, pages visited, and the dates and times of your visits.

Use of Personal Information:

2.1 Providing and Improving our Services:

We may use the personal information we collect to provide you with our services, respond to your inquiries, and improve the functionality and user experience of our website.

2.2 Communication:

We may use your personal information to send you newsletters, updates, promotional materials, and other communications related to our services. You can opt-out of receiving such communications at any

time by following the instructions provided in the communication or by contacting us directly.

2.3 Aggregated Data:

We may aggregate and anonymize your personal information to create statistical and analytical data. This data does not identify you personally and may be used for research, analysis, and other legitimate business purposes.

2.4 Legal Compliance:

We may use your personal information to comply with applicable laws, regulations, or legal processes, or to respond to valid requests from public and government authorities.

Data Sharing and Disclosure:

3.1 Third-Party Service Providers:

We may share your personal information with trusted third-party service providers who assist us in operating our website, conducting our business, or providing services to you. These service providers are contractually bound to protect the confidentiality and security of your personal information and are restricted from using or disclosing it for any other purpose.

3.2 Legal Requirements:

We may disclose your personal information if required to do so by law or in response to valid legal requests or orders from public and government authorities.

3.3 Business Transfers:

In the event of a merger, acquisition, sale, or other transfer of our business, we may transfer your personal information as part of the transaction, subject to the applicable data protection laws.

Data Security:

We implement reasonable security measures to protect the personal information we collect from unauthorized access, disclosure, alteration, or destruction. However, no data transmission or storage system can

be guaranteed to be 100% secure. Therefore, we cannot ensure or warrant the absolute security of your personal information.

Children's Privacy:

Our website and services are not directed to individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child, we will take prompt steps to delete it from our records.

Links to Third-Party Websites:

Our website may contain links to third-party websites that are not under our control. We are not responsible for the privacy practices or content of such third-party websites. We encourage you to review the privacy policies of those websites before providing any personal information.

Unsubscribing from our e-mail database

To unsubscribe from our e-mail database, please send us an e-mail to connect@robynwilliamscoaching.com with "UNSUBSCRIBE" typed into the subject line of the email.

Concerns and complaints about breaches

If you have concerns about how we handle your personal information, it is important that you notify us as soon as possible, so that we can address your concerns appropriately as the circumstances require. Any concern or complaint should be made in writing. Please send it to our Privacy Officer at connect@robynwilliamscoaching.com

Changes to this Privacy Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. The updated Privacy Policy will be posted on our website, and the effective date will be indicated at the top of the page. We encourage you to review this Privacy Policy periodically.

Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at connect@robynwilliamscoaching.com.

By using our website or services, you acknowledge that you have read and understood this Privacy Policy and agree to the collection, use, and disclosure of your personal information as described herein.